Extend your PMS with Channel Management functionality

**RENTALS UNITED CERTIFICATION**

|  |  |
| --- | --- |
| **PMS Name** |  |
| Contact details(Name, email) |  |
| Website |  |
| Extranet URL |  |

Please review Rentals United Minimum Integration Requirements below. All values in the below tables are required to be “yes” to go live.

General declarations

|  |  |
| --- | --- |
| Countries, regions, and cities are downloaded from RU XML API and stored in your local cache (**Pull\_ListLocations\_RQ**) |  |
| All data from RU XML Dictionary Methods are downloaded, stored in your local cache and properly mapped on dictionary values in your system?  |  |
| Property static data update is pushed to Rentals United only upon changes to property static data in PMS system (aka Differential update/ Delta update)(**Push\_PutProperty\_RQ**) |  |
| Property availability, changeovers and minimum stay is pushed to RU XML API whenever a change in your system occurs (triggered on event)?(**Push\_PutAvbUnits\_RQ**) |  |
| Properties price updates are pushed to RU XML API whenever a change in your system occurs (triggered on event)?(**Push\_PutPrices\_RQ**) |  |
| Properties discounts are pushed to RU XML API when a change in your system occurs (triggered on event)?(**Push\_PutLongStayDiscounts\_RQ**)(**Push\_PutLastMinuteDiscounts\_RQ**) |  |
| Pulling reservations method is implemented and runs at least once a day? (**Pull\_ListReservations\_RQ**)(**Pull\_GetLeads\_RQ**) |  |
| RLNM methods are implemented and the URLs sent to Rentals United? (**LNM\_PutHandlerUrl\_RQ**) |  |
| A storage solution to log communication between your system and Rentals United for at least 30 days has been set in place.Please note, we require a log (request/response/ResponseID) in order to start support process for each case. |  |

Implementation overview

Please describe implemented API methods call frequency and the purpose.

*Example:*

*Push\_PutProperty\_RQ – we call this method in order to push a newly connected property to Rentals United. This method is pushed every time a user connects a property to Rentals United via PMS Channel Management page.*

Please note that the API methods and all their respective XML elements listed in the Developer Portal are mandatory.

However, we understand that depending on your needs and/or system restrictions you may want to skip some of the XML elements, or whole API methods entirely.

If you did not implement any of the required methods/ XML elements, please list them below along with an explanation why.

*Example:*

|  |  |
| --- | --- |
| **Not implemented method (XML element, Where applicable)** | **Explanation** |
| Push\_PutPrices\_RQ/Prices/Season/LOSS | *Our system does not support Length of Stay prices* |

Rentals United Testing Scenarios

The third step towards going live is to perform a series of changes to the property.

Use your test account to perform the actions listed below yourself before starting the certification process. We expect you to perform these actions yourself first so that you are 100% sure that your integration works.

**Part 1, Property Updates:**

|  |  |
| --- | --- |
| **Action** | **Declaration** |
| Create a new property in RU |  |
| Change property static details (name, images, amenities, taxes, etc) and confirm a change is reflected in RU |  |
| Perform availability updates(open, close availability calendar) |  |
| Attempt to open availability for a period for which a booking in RU exists |  |
| Perform pricing updates(Daily, Discounts, LOS, extra guest price, EGP) |  |
| Perform other non-static data updates(minimum stay, changeover dates) |  |
| Delete one of your properties using the API(Set IsActive status to 0 and IsArchived to 1 to delete the property)In order to delete several properties use Push\_SetPropertiesStatus\_RQ.  |  |

**Part 2, Reservations:**

|  |  |
| --- | --- |
| **Action** | **Declaration** |
| Create a new booking in Rentals United |  |
| Modify dates of the booking and check if you can see these changes in API response |  |
| Modify Guest details for the reservation and check if you can see these changes in API response |  |
| Move reservation to a different property with Push\_ModifyStay\_RQ and check Rentals United UI to confirm the change. |  |
| Cancel created booking |  |
| Create a new booking on the dates of the previously cancelled one |  |
| Create a single booking for multiple properties |  |
| Create a single booking for multiple properties and multiple dates |  |
| Create a new booking without Credit Card information |  |
| Add Credit Card to the reservation |  |
| Change Credit Card number and check if you can see these changes in API response |  |

After you confirm readiness our API Support representative will go through these testing scenarios with you once more by sending short sets of instructions and checking your API activity.

Post-certification notes

(To be filled in by the certifying API support representative)